

WALLPAPER

FAQ

Hanging

This wallpaper is a specialized product. We recommend installation by a professional.

Pasting

Use a good quality pre-mixed adhesive containing fungicide. Powder pastes, PVA or PVC adhesives are **not** suitable for hanging this product and can cause staining to the surface of the paper.

Where can I find the hanging instructions?

A hanging and pasting instruction sheet is printed on the label for each wallpaper roll.

What is a batch number?

A batch number indicates the rolls which were produced together. The rolls which have the same batch number have no color variation.

Where can I find the batch number?

It is the serial number printed on the bottom left of the label which you can find on your rolls.

How can I order more wallpaper with the same batch number as my other rolls?

Please contact Customer Service to specify the batch number you need for additional rolls.

Is Hermès wallpaper fire-retardant?

Yes, all Hermès' wallpaper is non-woven and fire-retardant, according to the European certification, recognized as one of the strictest.

SYMBOLS APPEARING ON THE LABEL

Care instructions

Spongeable at time of hanging

Spongeable-dab delicately with a damp sponge and natural detergent

Excellent washability with damp sponge and neutral detergent

Color resistance to light

Do not expose to direct sunlight

Light resistant

Pattern repeat

To facilitate tracking and calculating the number of rolls needed, the height of the repeat is shown in the product characteristics (height of the repeat) and on the roll label.

No repeat: No need to align repeat.

Aligned repeat: Paste the identical patterns at the same height, thus aligning them horizontally.

Dropped repeat: Drop matches must be spaced when hanging because the pattern is only matched on every other strip.

Wallpaper hanging

Apply paste directly to wall. This is a "paste the wall" product.

The professional should paste the wall and **not** the back of the paper.

The process for removal wallpaper

Strippable – leaves no residual traces on the wall

STEPS FOR HANGING WALLPAPER

Apply an even coat of paste to the wall using a short pile roller. No more than the equivalent of 3 drops should be painted at any one paste application. This is a "paste the wall" product. The professional should paste the wall and **not** the back of the paper.

Stretch the joints with a soft foam roller and **not** with a glue broom to smooth down the wall covering, working from the center to the edges to expel air bubbles.

Do not allow paste to bleed from the joints. Make sure there is no paste on the roller.

No paste should be allowed to come into contact with the surface of the wallpaper and hands should be kept clean and dry whilst handling the paper.

Any paste on the surface should be cleaned off immediately by dabbing with a damp sponge.

Dried paste or water on the surface of the paper will cause damage. We cannot accept responsibility for marks caused by paste or water.

Trim top and bottom with sharp scissors.

After hanging 2 or 3 lengths inspect the result to ensure that no shading or other faults are present. No claim for hanging costs can be accepted once the roll has been hung.