

General Terms and Conditions of Use

Last updated 10 September 2025

The Hermes.com website is published and operated by the HERMÈS SELLIER, company of the Hermès Group ("HERMÈS"). HERMÈS SELLIER whose registered office is at 24, rue du Faubourg Saint-Honoré 75008 Paris, sells a selection of Hermès products over the Internet. The use of the Hermes.com website and the purchase of any products offered on the Hermes.com website are subject to these Terms and Conditions of Use of the Hermes.com website ("General Terms and Conditions of Use"). The use of the Hermes.com website constitutes your acknowledgment that you have read, understood and accepted without reservation these Terms and Conditions of Use and your consent to the terms of the Privacy Policy for the Hermes.com website (see "Security and Personal Data"). These Terms and Conditions of Use and the Privacy Policy may be updated at any time. The Terms and Conditions of Use and the Privacy Policy applicable at the time of using the Hermes.com website are those you are applicable to you.

We advise you to keep regularly informed of the applicable terms and conditions. You can view the applicable version of the Terms and Conditions of Use or of the Privacy Policy at any time by clicking on the "Terms & conditions" hyperlink.

1. Security and Personal Data

The Hermes.com Privacy Policy (see "Privacy Policy") governs the use of any personal information that you agree to provide to HERMÈS INTERNATIONAL on this website. HERMÈS INTERNATIONAL may modify or amend its Privacy Policy at any time as provided in the Privacy Policy.

The Hermes.com website is not intended for use by minors.

2. Intellectual Property

All materials featured on the Hermes.com website (drawings, designs, models, illustrations, images, sound tracks, texts, logos, trademarks...) are the exclusive property of Hermès Group or its subsidiaries. You may not reproduce, by any means or process, totally or in part, distribute, publish, transmit, create derivative works based on, modify or sell any such materials contained on the Hermes.com website.

The "Hermès" trademark, the device trademark of a horse and carriage and all other Hermès-related trademarks and logos, whether or not registered, displayed on the Hermes.com website, as well as the domain name "Hermes.com", are and will remain the exclusive property of Hermès Group. Any reproduction, distribution, transmission, modification or use of these trademarks for any purpose whatsoever without prior and express agreement of Hermès Group is prohibited.

You may not remove any copyright (droit d'auteur), trademark or other proprietary notice contained on the Hermes.com website or any content contained therein. You may make a single copy of web pages published on the Hermes.com website for your own private, personal and non-commercial use, provided that any copy of such web pages shall retain all copyright (droit d'auteur) and other proprietary notices contained therein.

3. Replenishment notification

HERMÈS offers you the option of being notified when certain products offered on the www.hermes.com/no/en/ website (the "Site") are out of stock at the time of your visit.

By clicking on "Notify me" and registering for the replenishment notification service, you agree to create an account or, if you already have an account, to provide the email address and password with which your account was created (the "Registration"). Subscription to the notification does not guarantee the forthcoming availability of the product and in no way constitutes a reservation in the event of a return to stock.

Once you have registered for the notification service, you will receive an email confirming that your registration has been accepted (the "Confirmation Email").

In the event that the product is returned to stock, you will be notified by an email sent to the email address you provided when creating your account. HERMÈS cannot be held responsible for errors in the reception of emails due to spam filters or any other configuration of your mailbox and invites you to check your spam if you have not received the confirmation email.

The notification service is valid for 180 days from the date HERMÈS sends you confirmation email. After this period, the reservation request will be cancelled and no notification of return to stock will be sent.

Registration for the notification is limited to 10 products. Beyond that number, no new notification registration will be accepted.

You can unsubscribe at any time by clicking on the unsubscribe link in the confirmation email.

The notification service is intended to inform you of the availability of certain products and must not be used for abusive or fraudulent purposes. HERMÈS reserves the right to suspend your access to the notification service if any abuse, fraudulent use or use that does not comply with these conditions is detected.

4. Linking

The Hermes.com website may contain links to third party websites that are not published or controlled by HERMÈS. Such links are provided as a convenience only and cannot, and may not be interpreted as, an express or implied endorsement of such websites, their content or any products or services offered thereon.

You may only provide a link to the Hermes.com website if expressly authorized in writing by Hermès Group.

5. Limitation of Liability

HERMÈS shall not be liable to you or any third party for any indirect, incidental, special or consequential damages, including, without limitation, loss of profits or other indirect losses, arising out of or in connection with your use or inability to use the Hermes.com website. This limitation of liability shall apply to the fullest extent permitted by law.

6. Disclaimer of Warranty

HERMÈS does not warrant or represent that:

- the Hermes.com website is free from viruses, data overwriting programs, trojan horses or other destructive material;
- the information contained on the Hermes.com website is accurate, complete or up to date.

The Hermes.com website may contain technical inaccuracies or other defects and HERMÈS does not warrant that such defects will be corrected. The Hermes.com website and its contents are provided on an "as is" and "as available" basis.

HERMÈS expressly disclaims all warranties of any kind, including without limitation, any implied warranty regarding the usual conditions of use of the Hermes.com website or the adequacy of the website for a usual or specific use, its quality or compliance with all statutory provisions. This limitation of liability shall apply to the fullest extent permitted by law.

7. Governing law and Jurisdiction

These Terms and Conditions of Use shall be governed by and construed in accordance with French law in accordance with Regulation No. EC 593/2008 of 17 June 2008. These Terms and Conditions of Use are drafted in English. In the event of a discrepancy between the General Terms and Conditions of Use in English and the Terms and Conditions of Use in French, the latter shall prevail.

In the event of dispute related to the use of the Website, you have the option of engaging in a conventional mediation process or any other alternative dispute resolution procedure.

In the event of dispute, in accordance with the provisions of Regulation No. EC 44/2001 of 22 December 2000:

- you may file a claim either before the courts where you are domiciled, or before the French courts,
- HERMÈS may file a claim before the courts where you are domiciled. Hermès Group reserves the right to seek and obtain injunctions or orders to protect its rights hereunder.