

General Terms and Conditions of Use

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HERMÈS offers you the option of being notified when certain products offered on the www.hermes.com/nl/en/ website (the "Site") are out of stock at the time of your visit.

By clicking on "Notify me" and registering for the replenishment notification service, you agree to create an account or, if you already have an account, to provide the email address and password with which your account was created (the "Registration"). Subscription to the notification does not guarantee the forthcoming availability of the product and in no way constitutes a reservation in the event of a return to stock.

Once you have registered for the notification service, you will receive an email confirming that your registration has been accepted (the "Confirmation Email").

In the event that the product is returned to stock, you will be notified by an email sent to the email address you provided when creating your account. HERMÈS cannot be held responsible for errors in the reception of emails due to spam filters or any other configuration of your mailbox and invites you to check your spam if you have not received the confirmation email.

The notification service is valid for 180 days from the date HERMÈS sends you confirmation email. After this period, the reservation request will be cancelled and no notification of return to stock will be sent.

Registration for the notification is limited to 10 products. Beyond that number, no new notification registration will be accepted.

You can unsubscribe at any time by clicking on the unsubscribe link in the confirmation email.

The notification service is intended to inform you of the availability of certain products and must not be used for abusive or fraudulent purposes. HERMÈS reserves the right to suspend your access to the notification service if any abuse, fraudulent use or use that does not comply with these conditions is detected.

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These Terms and Conditions of Use shall be governed by and construed in accordance with French law in accordance with Regulation No. EC 593/2008 of 17 June 2008. These Terms and Conditions of Use are drafted in English. In the event of a discrepancy between the General Terms and Conditions of Use in English and the Terms and Conditions of Use in French, the latter shall prevail.

In the event of dispute related to the use of the Website, you have the option of engaging in a conventional mediation process or any other alternative dispute resolution procedure.

In the event of dispute, in accordance with the provisions of Regulation No. EC 44/2001 of 22 December 2000:

- you may file a claim either before the courts where you are domiciled, or before the French courts,
- HERMÈS may file a claim before the courts where you are domiciled. Hermès Group reserves the right to seek and obtain injunctions or orders to protect its rights hereunder.